ROEHAMPTON
VENUES

University of Roehampton
London SW15 5PH

Elm Grove
Grove House

Roehampton Venues accessibility guide

At Roehampton Venues, we are committed to ensuring an inclusive and accessible experience for all our guests. We continually strive to enhance accessibility across our venues to accommodate the needs of every visitor.

Getting to Roehampton Venues

Public transport

The nearest train station is **Barnes Station**, located approximately a 15-minute walk from the main campus.

There are step-free access routes from **Barnes Station to Roehampton Venues**, with clear signposting.

Bus routes **72, 265, 493, and 85** stop near the venue, providing connections to central London and surrounding areas.

Taxis and private transport services can drop off guests directly outside our venues.

Parking

Limited on-site parking is available, including **dedicated accessible parking bays** near the venue entrances.

Drop-off zones are available close to the main entrance.

Accessible parking must be pre-booked via our team to ensure availability.

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Venue access

Step-free access

All Roehampton Venues have step-free access via ramps or automatic doors.

Lift access is available to all floors within the conference centre. Lifts feature a mirror to aid reversing out of the lift and have both visual and audible floor indicators.

Reception & assistance

Our reception desks are at a wheelchair-accessible height.

Hearing loops are available at reception and in key event spaces.

Our reception area has a carpeted entryway and slate flooring.

Our team is trained to assist guests with accessibility needs — please let us know if you require additional support.

Facilities & services

Accessible toilets

Accessible toilets are available throughout the venue. They are clearly signposted and equipped with grab rails, emergency pull cords, and easy-to-use fixtures for comfort and safety.

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Assistance dogs

Assistance dogs are welcome throughout Roehampton Venues.

Water bowls and rest areas for service animals can be provided on request.

Hearing & visual assistance

Induction loops are available in key meeting spaces.

Printed materials can be provided in **large print** or alternative formats upon request.

Well-lit corridors and signage ensure ease of navigation throughout the venue.

Event spaces & meeting rooms

All event spaces have **step-free access** and **flexible seating arrangements**.

Most rooms are equipped with **adjustable lighting to suit different needs**.

Our conference floor spaces and corridors are carpeted. Our Lime Tree Suite on the top floor (typically used for catering) has wooden flooring.

We offer **priority seating** and accessible viewing areas for larger conferences and events.

We do have a dedicated quiet space is available upon request — please chat to us about your requirements and we'll be happy to help.

Catering & refreshments

Dietary requirements, including allergen-free, vegetarian, and vegan options, can be catered for upon request. If you or your guests have specific dietary needs or sensory sensitivities, please let us know so we can make everyone feel comfortable.

Emergency procedures

Emergency evacuation plans include **accessible exit routes and refuge points** for those who require assistance.

Venue staff are trained to support guests with accessibility needs in an emergency.

Additional support

We encourage guests to get in touch with us before their visit to discuss any specific requirements. Our team is here to make your experience at Roehampton Venues as comfortable and enjoyable as possible.

For accessibility enquiries, please contact us at:

0208 392 3505

conferences@roehampton.ac.uk

→ See **AccessAble | Elm Grove** for the full access guide.

We look forward to welcoming you to Roehampton Venues!